

## KII Questions for External Agencies

- Introduce the evaluation and assessment team members.
- Explain briefly about the purpose of the evaluation and assessment.
- Inform about audio recording and confidentiality.
- Start by asking participant to share his/her experience in the agency (e.g. year of service, roles, and responsibilities)

### General Information

- 1) What are the primary services or programs your agency offers during the economic crisis in 2022 and the flooding in 2023?
- 2) Are you aware of the humanitarian assistance that SLRCS has provided to the affected populations during the crisis?
- 3) Can you describe the response efforts with SLRCS during the crisis?

### Evaluation Humanitarian Action

#### Efficiency

- 1) Was this the first time that your agency worked with SLRCS? Are there any recommendations you would offer to improve collaboration or effectiveness in addressing shared goals?
- 2) What were the major challenges faced, and how were they overcome to ensure timely delivery of aid?

#### Effectiveness

- 3) What were the intended outcomes of the response efforts, and to what extent were they achieved?
- 4) How did the response efforts adapt to evolving needs and situations on the ground?
- 5) Can you discuss any unintended outcomes, positive or negative, that resulted from the response efforts?

#### Impact

- 6) Beyond immediate relief, what lasting impacts has the intervention had on community resilience and recovery in Sri Lanka?
- 7) How has the intervention influenced local capacities to manage future economic crises or related emergencies?
- 8) Were there any negative consequences of the response efforts, and how have they been addressed?

## **Annex IX**

- 9) **For Community Health Centers only**, what has been the feedback from the communities regarding the Nutrition Packs, and how has it influenced ongoing nutrition support strategies?

### **Sustainability**

- 10) In what ways has the response contributed to strengthening local infrastructure, systems, or services?

### **Coherence**

- 11) How were the response activities coordinated with other humanitarian, development, and peacebuilding initiatives in Sri Lanka?
- 12) Were there any conflicts or synergies between the response and other ongoing interventions, and how were these managed?

### **Triple Nexus (Indirect Analysis)**

- 13) Looking back, how do you see the humanitarian response contributing to or integrating with longer-term development and peacebuilding efforts in Sri Lanka?
- 14) Can you identify any opportunities or challenges that arose from the emergency response that could influence future development or peacebuilding initiatives?
- 15) How has the response impacted social cohesion and community trust, both positively and negatively?

### **Closing questions**

- 16) Do you have any recommendations that you would like this evaluation to consider when it makes its report to SLRCS and IFRC?